



## Reviewer Details

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## Review Details

PugViews Product Review - Application  
Cleveland Consulting Pro Scheduling Edition  
<http://www.ClevelandConsulting.com>

Overall Rating:



5 Paws – Nothing short of brilliant!

### Q. FileMaker Version

*Please mark all that apply to this product*

7

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### Q. Platform

*Choose the platform this application runs on*

Cross Platform

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### Q. Easy Download

*Was the download easy.*

Yes

*If no, what issues did you encounter. i.e. errors, technical issues etc.*

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### Q. Did documentation accompany the download?

Yes

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### Q. Easy Install

*Was the install easy?*

Yes

*If no, what were the difficulties?*

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**Q. Who is the target audience for this product**

*Run-of-the-Mill Everyday User, Heavy-Duty Industrial User, Newbie Developer, God-like Developer*

Run-of-the-Mill Everyday User  
Heavy-Duty Industrial User  
Newbie Developer  
God-like Developer

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**Q. General description of the product and its general purpose**

*In your own words*

This solution is a primarily a calendar program. However, what really impressed me is the very powerful scheduling portion of the solution...

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**Q. How did you test the product**

*Tell us how you did or would use this as a solution.*

I tested this product as an addition to a developing solution I am creating for the medical/health industry. The scheduling calendar will offer me tremendous flexibility for adding extraordinary value to this solution!

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**Q. Did you have to contact the company for support with the product**

No

*If yes, please describe the circumstances surrounding the call. What problems if any did you have*

Although I did call them with an inquiry about customization.

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**Q. If you had to contact the company for support, rate the response of that contact.**

*Please be brutally honest here. This feedback is valuable to the vendor in improving their customer service experience.*

5 Paws, Excellent. These guys know how to help their customers. Genius, absolute genius

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**Q. Rate your understanding of the product**

Intuitive – It was crystal clear

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**Q. Rate the difficulty level of the product**

Painless – piece of cake

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**Q. What problems, if any, did you encounter when using the software? Were they easily rectified?**

*If you encountered any particular problems please embellish here*

I did not encounter any problems with the software. The software allows you to look under the hood without any difficulty so you can get familiar with the product.

Although I did contact the company with a minor question relating to my specific needs, the help was quick and perfect. There is also prompt assistance online for any questions one might have...

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**Q. In your opinion, does it live up to your expectations**

Simply magnificent

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**Q. In your opinion, do you feel the product is priced right? Do you feel it is a good value for the money?**

For the amount I learned, it's a down-right bargain!

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**Q. Detail the advantages and disadvantages of this product in its intended uses.**

*OK, this is where you really get to put out the praise and dish the dirt on the product. Your words could help others with a purchase decision.*

Once one toys around some there is not much this product won't do! And, if there are questions the company does stand behind the product.

The use of portals appears to be almost endless, a great feature which allows the feel to be intuitive and very easy to use for such a complex solution.

A tremendous feature is the help section included with the software! Most of the typical user questions are answered and addressed right up front! Any initial issue I may have had was right there for me to read and have answered without going any further. Additional help is offered at their website and the questions posted are really answered and in simple detail.

The only issue I would like to see some improvement on is the basic look. I think it appears somewhat too colorful, if that is possible. I would feel it more business-like if it had somewhat cleaner lines...

**Q. Briefly describe your overall experience with this product. Tell us your opinion, soup to nuts.**

*[The following are examples of topic discussions; you may elaborate further if you choose.]*

*What was the overall value of this product?*

*What is its price-value comparison?*

*Undervalued*

*Priced right*

*Out of the ballpark*

*Did it perform as described?*

*Highs & lows / Best and Worst*

Overall, this software was G-R-E-A-T! Or at least it was for adding value to my solution. The pricing for this product is extremely fair considering what potential this product has...

Indeed the product performed as described. It is powerful for scheduling multiple resources while utilizing one's existing database of clients. The relationship building and filtering are very easy to use and/or incorporate with a current database.

The version I tested was clean and compact as it was in FileMaker 7 so it was all in one file. The name of the product can be altered to compliment another existing solution.

Overall, yes I obviously appreciate the work put into this product and would recommend it to anyone who might need an out of pocket deep seeded calendar and scheduling solution...

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**Q. Additional Features**

*Please let us know of any features you'd have liked to see in the software*

The only features I would like to see embellished would be;

- the more businesslike look of the interface,
- more reports...

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**Q. Thought, Comments & Suggestions**

*Have an idea on how to make it better, or an idea for the next edition or just a top-of-the head comment?*

*This is where to give it.*

Truly not much to add right now. More embedded reporting, but is all I can offer for improvement at this juncture...